



## Sheakley's success is the result of a playbook which includes:

### QUALITY SERVICE AND RETURN TO WORK

- **Proactive Medical Case Management-** Our staff of trained professionals aggressively manages claims from the date of injury. Providing the right treatment at the right time helps promote a quicker recovery and a safe, effective return to work.
- **Sheakley's Ohio BWC Case Management Programs-** Nationally Accredited for Case Management (URAC).
- **Injury Trend Reporting-** Sheakley helps employers identify injury frequency & type. Our trained consultants will help coordinate work safety/injury prevention programs to limit or prevent future injuries. The best injury is the one that never happens!
- **Client Relations Managers (CRM)-** Client Relations Managers act as your personal consultant to help manage workers' compensation issues and identify programs that may help reduce your costs (injury prevention, health & safety programs, transitional work programs). CRMs review, analyze, and assess the needs of your business and assist in building a relationship with experienced occupational medical providers in your area for optimal return to work results.
- **Integrated Therapy Program-** Sheakley UniComp's aggressive therapy program helps promote both transitional work and onsite therapy. This will allow your injured workers to recover while remaining at the job site, therefore, minimizing loss of productivity and maximizing safe work tasks.
- **Employer Disability Advisors (EDA)-** Our Employer Disability Advisors are board certified physicians specializing in occupational, rehabilitation and sports medicine. They will consult with employers, provide peer to peer contact with the injured workers' treating physician, providing an extra layer for physician involvement, and expertise to assist with quick and efficient claim resolution.

### PROVIDER NETWORK

- Statewide provider network to ensure complete coverage with over 24,000 BWC certified provider locations, including 256 hospitals, 641 Occupational Medicine facilities, and 343 urgent cares
- Network Savings of up to 20% below BWC fee schedule

### TECHNOLOGY AND INFORMATION

- **Fully Integrated Document Management System-** Sheakley's state of the art document management system allows us to immediately provide necessary documentation to TPAs, attorneys, physicians, and all parties to the claim.
- Instant E-Mail notification to the employer/TPA for new claims.
- "Web View"- Internet access to your account with claim status, notes, and medical payment information